

How to clear cache & cookies from your browser

If you're having difficulty with the online Sojourn registration portal, it may help to clear your browsing data. Before doing so, make sure to save any important websites and/or passwords as your history will be removed. After you clear the data, close your browser and reopen it. Then try to register once again.

- **Google Chrome**
 - Assuming you're using a keyboard, the quickest way to Clear browsing data is via the Ctrl+Shift+Del keyboard shortcut.
 - Without a keyboard, tap or click the Menu button (the icon with three stacked lines) followed by More tools and finally Clear browsing data....
- **Internet Explorer**
 - Like with other popular browsers, the fastest way to the Delete Browsing History settings is via the Ctrl+Shift+Del keyboard shortcut.
 - Another option is via the Tools button (the gear icon), followed by Safety and then Delete browsing history.
- **Firefox**
 - The Ctrl+Shift+Del keyboard shortcut is probably the fastest way to open this tool. It's also available from Firefox's Menu button (the three-lined hamburger icon) via Options, then Privacy & Security, and finally the Clear History button from the History area.
- **Safari**
 - In Apple's Safari browser, clearing the cache is done via the Develop menu. Just tap or click Develop and then Empty Caches. With a keyboard, clearing the cache in Safari is super easy with the Option-Command-E shortcut.
- **Opera**
 - In Opera, clearing the cache is done via the Clear browsing data section that's part of Settings. Once open, check Cached images and files and then click or tap Clear browsing data.
 - The fastest way to bring up the Clear browsing data window is via the Ctrl+Shift+Del keyboard shortcut.
 - Without a keyboard, click or tap the main menu button (the Opera logo from the upper-left hand side of the browser), then Settings > Advanced > Privacy & security, and then finally Clear browsing data. Check the Cached images and files option and then press Clear data.